2016 - 2017

Technology Policy Committee

Members: Stanley Zoltek (Chair), Daniel Garrison (VSE), Gerald Hanweck (School of Business), Mark Koyama (CHSS), Dieter Pfoser (COS), Catherine Sausville (COS), Ashley Yuckenberg (School of Business)

The Faculty Senate Technology Policy Committee has met five times during the 2016 – 2017 academic year.

The committee wishes to thank the University's CIO, Marilyn T. Smith, and her senior staff. Without their willingness to participate in open and frank discussions the work of this committee would not have been possible.

Major committee topics: sharing passwords, posting grades, Mathematica Online, emergency messaging procedures, software available to emeritus faculty, software management, Kaltura media not streaming on smart phones, tracking file access on Blackboard, student photos on Blackboard, imaging computers, print and copy services, Respondus white-list, ITS Strategic Plan

Summary of briefings for the above topics:

Sharing passwords

Faculty have expressed concern that parents may use their son's or daughter's email account to request info about grades, but not divulge their identity. The committee agreed that this violated our guidelines and FERPA guidelines, but concluded that there was little we can do to stop it other than warnings.

Posting grades

Currently, grades are uploaded from Excel to Blackboard and from Blackboard to Patriotweb. Interest was expressed in uploading from Excel directly into Patriotweb.

· Mathematica Online

The University has negotiated a site license for Mathematica Online. This allows faculty, staff and students to run Mathematica in a browser without having to install it on a PC.

Emergency messaging

The Director of Safety and Emergency Management, Environmental Health and Safety presented updated procedures for notifying the University community during extreme events.

Software available to emeritus faculty

Emeritus faculty come over from Banner as active employees and they retain the Office365 services that they had when they became emeritus/retired which includes E-Mail, OneDrive, ProPlus, and other software if licensed & available through Office 365. The key is that they must be entered into Banner as emeritus by the Provost Office. If this last part is not done, they would be considered just retirees and that would limit what services they would retain. Outside of Office365, they would retain access to MESA, VPN, the wireless network and Banner Self Service.

Software management

The committee provided feedback on plans for better understanding faculty/staff software needs and how to advertise the software that is currently available.

Kaltura media not streaming on smart phones

The committee was informed that this is due to a licensing issue. We hope that this can be resolved in the near future, since this was one of the main reasons that Kaltura was adopted.

Tracking file access on Blackboard

During part of the academic year it was not possible to track student access to files on Blackboard. This issue has been resolved.

· Student photos on Blackboard

ITS planned to add this feature to Blackboard courses, but the proposed method for doing so is not compatible with a pending Blackboard upgrade.

· Imaging computers

The committee discussed "imaging computers" for the purpose of being able to restore a single computer or lab of computers to a default state.

If you have questions about imaging a computer or a lab of computers contact John Kettlewell for more information.

Printing and copying

The Committee was updated on mobile print services provided via Canon copiers-see printservices.gmu.edu for details.

· Respondus white-list

While this topic was discussed it was determined that a white-list is not possible while maintaining the utility of a lock down browser.

• ITS Strategic Plan

The committee provided input on the new ITS Strategic Plan prior to its public release.